veryPC

97%
Good Feedback over last 3 Years

Your Trusted Local IT Service Provider

VeryPC has provided a fully outsourced IT helpdesk service for small to medium businesses in and around the South Yorkshire area for over 20 years.

As both a manufacturer and service provider, we understand how important it is for your IT systems to be running as efficiently as possible and that any interruptions can be devastating for your users and your customers.

When you are a VeryPC Managed Support customer, we commit to delivering the best possible service and support experience for you and your team.

Why Choose VeryPC?

At VeryPC, we pride ourselves on our honesty, integrity, and the fact that we do what we say.

We are a service-focused company that works hard to forge long-term relationships with our customers, based on mutual respect and trust.

Our mission is to provide ethical, affordable, and world-class IT services to businesses in and around South Yorkshire, enabling you to get the most out of your IT systems and allowing you to focus on running your business.

Benefits of a VeryPC Managed Support Agreement

A VeryPC Managed Support Agreement enables you to focus on running your business by removing the burden and distraction of managing your IT infrastructure in-house – our team will take care of it all.

We monitor and maintain your entire IT infrastructure to ensure that any potential problems are identified and resolved before they can impact your business. We also act as the first point of call should you or your team have any IT issue or queries.

We provide a variety of affordable IT support packages, all of which come with unlimited telephone, email, and remote support, plus advanced protection against viruses, ransomware, and email-based threats as standard.

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Our IT Support packages are designed to cater to a wide range of budgets and customer needs.

	Essentials	Standard	Advanced
Unlimited Telephone, Email and Remote Support	Yes	Yes	Yes
Onsite Support	Optional	Optional	Optional
Endpoint Protection (Anti-Virus and Anti-Ransomware)	Yes	Yes+	Yes++
Email Security	Yes	Yes+	Yes++
Microsoft 365 Backup (Email, OneDrive, SharePoint)	Yes	Yes	Yes
Email Signature Management		Yes	Yes
Device Encryption		Yes	Yes
Security Awareness Training		Yes	Yes
Vulnerability Scanning		Optional	Yes
Cyber Essentials Certification		Optional	Yes
VCIO		Optional	Yes

+/++ advanced functionality

30
seconds on average for a call to be answered by a technician

Meet the Team

Edmond Egan
Technology Director

Ed has looked after our service customers for nearly two decades. His passion is in delivering the right combination of systems, services, and support to allow our customers' businesses to thrive.

James Crawley
Service Desk Manager

James leads our IT support team and manages the day-to-day operation of the IT helpdesk, ensuring that our customers receive exceptional service and support every time.

The IT Support Team

Our IT support team is a friendly, down-to-earth group of IT professionals dedicated to providing the best service and support with a personal touch.

As your first point of contact for any technical issues or general IT queries, they are here to support you every step of the way.

Mark
Senior
IT Support
Technician

Jacob
Senior
IT Support
Technician

Claire
IT Support
Technician

Stephen
IT Support
Technician

Paul
IT Support
Technician

"Response times are incredible and the whole workforce are a pleasure to deal with. When it comes to renewing contracts, they are the first name on the list."

Tim Woods, Finance Director | Harvest Healthcare

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